RETURNS FORM

We want you to be completely satisfied with any item that you purchase from us. If you need to return an item for any reason, you must contact us via email at info@onlineschooluniform.co.uk with the reason for the return and we will advise you of the best way to arrange your return. We do not offer exchanges. Garments must be returned in original condition, including any swing tags, along with all relevant paperwork within 7 days of delivery for a full refund. Please be aware that if a refund of an item is requested after the 7 days allowed for a refund has elapsed then at our own discretion there will be a re-stocking charge of 15% deducted.

Customer Name

Customer Order Number

Garment Returned

Reason for Return

Please reorder as required using the website.

A refund will be issued through PayPal within 7-10 working days.

Please return to the address below and ensure that you get proof of posting as we are not responsible for any garments that are lost in the post.

This form must be sent back to us with all returned garments